

EASTERN IOWA MENTAL HEALTH AND
DISABILITY SERVICES REGION

FY2017



ANNUAL SERVICE AND BUDGET PLAN

The Region exists to support an array of services designed to promote community integration for individuals diagnosed with mental, intellectual disabilities, developmental disabilities and/or brain injury. The Regional Budget is a combination of the five County Members individual budgets.



EASTERN IOWA MENTAL
HEALTH AND DISABILITY
SERVICES REGION

Community Services Directors:

SERVING:

Cedar County, Julie Tischuk

Clinton County, Becky Eskildsen

Jackson County, Lynn Bopes

Muscatine County, Michael Johannsen, CEO

Scott County, Lori Elam

Governing Board Approved: 3/21/2016

Administrative Revisions: 4/18/2016

State of Iowa Approved: 5/13/2016



Table of Contents

A. Access Points, Targeted Case Management Agencies, and Managed Care Organizations ...	3
A. ACCESS POINTS – County Offices and Targeted Case Management Agencies	4
B. ACCESS POINTS – Mental Health Agencies	4
C. MANAGED CARE ORGANIZATIONS-MCOs	5
B. Crisis Planning.....	5
C. Scope of Services and Budget.....	9
C.I Tables for Services & Proposed Budget.....	10
D. Financial Forecasting Measures	18
E. Provider Reimbursement Provisions	18
E.I Provider Table.....	19
F. Sliding Fee Schedules.....	24

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GUIDING PRINCIPLES

- ☐ The Region must operate in the spirit of cooperation with trust amongst all, with open communication and respect for differences of opinion.
- ☐ Each county's property tax dollars should be spent on services for their residents.
- ☐ One (1) county, one (1) vote.
- ☐ Each county needs to maintain a local presence (local access office) for their residents.
- ☐ Each county must provide uniform services while including utilization of an open provider panel.
- ☐ The Region should not create another layer of government and should maintain current administrative costs, not increase them.
- ☐ Case management providers will be designated by the regional Governing Board of Directors.

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ANNUAL SERVICE AND BUDGET PLAN FOR FY17

The Region exists to support an array of services designed to promote community integration for individuals with mental illness, intellectual disabilities, developmental disabilities, and/or brain injury. This plan covers the period from July 1, 2016 through June 30, 2017.

In compliance with Iowa Code 331.390, The Eastern Iowa Mental Health and Disability Services Region, hereafter referred to as the Region, was formed under Iowa Code Chapter 28E.

The Region's Management Plan, in compliance with IAC 441-25 includes three parts: the Annual Service and Budget Plan, the Annual Report and a Policies and Procedures Manual.

The Annual Service and Budget Plan includes: 1) the services to be provided, 2) the cost of those services, 3) local access points, 4) Targeted Case Management Agencies, 5) crisis planning, 6) the scope of services, 7) the projection of need, 8) provider reimbursement provisions, 9) financial forecasting measures.

Regional Management Plans are available at each local office and the DHS Website: <http://dhs.iowa.gov>. On March 21st, 2016, the Annual Service and Budget Plan received approval by the Region's Governing Board and is subject to approval by the Director of Human Services.

A. Access Points, Targeted Case Management Agencies, and Managed Care Organizations

Access Points: An access point is an agency within the Region's service system trained to complete the Region's application for services for individuals with mental illness, intellectual disability, developmental disabilities, and/or brain injury.

Targeted Case Management (TCM): The Region offers choice and access to cost effective, evidenced based, conflict free Targeted Case Management services as described in Iowa Administrative Code 441-25.21(1)g.

The designated case management agencies serving the Region must be accredited by the Department of Human Services and meet the qualifications as defined in the in Iowa Administrative Code 441-24.1 (225C). Additionally each local office provides Service Coordination for individuals who do not qualify for case management. The designation of the TCM agencies in each county will be based on the following criteria:

- Targeted Case Management programs located within the Region.
- Existing relationships between county case management programs and service coordination/county social work.
- Length of time from referral to assignment.
- Length of time from assignment to service implementation.

Annual Service and Budget Plan FY17

Eastern Iowa MHDS Region



The Region's Governing Board of Directors has identified and designated the following providers for Targeted Case Management:

- Cedar County Case Management
- Clinton County Case Management
- Jackson County Case Management
- Muscatine County Case Management
- DHS Targeted Case Management

The Region has designated the following access points:

A. ACCESS POINTS – County Offices and Targeted Case Management Agencies	
COUNTY OFFICES:	TARGETED CASE MANAGEMENT
Cedar County Community Services 400 Cedar St. Tipton, IA 52772 Tele: (563) 886-1726	Cedar County Case Management 400 Cedar St. Tipton, IA 52772 Tele: (563) 886-1726
Clinton County Community Supports Department 1900 N 3 rd St-PO Box 2957 Clinton, IA 52732 Tele: (563) 244-0563	Clinton County Case Management 1900 N 3 rd St-PO Box 2957 Clinton, IA 52732 Tele: (563) 244-0562
Jackson County Mental Health Department 311 W. Platt St. Maquoketa, IA 52060 Tele: (563) 652-4246	Jackson County Case Management 311 W. Platt St. Maquoketa, IA 52060 Tele: (563) 652-4246
Muscatine County Community Services 315 Iowa Ave. Muscatine, IA 52761 Tele: (563) 263-7512	Muscatine County Case Management 315 Iowa Ave. Muscatine, IA 52761 Tele: (563) 263-7512
Scott County Community Services 600 W. 4 th St. Davenport, IA 52801 Tele: (563) 326-8723	DHS Targeted Case Management 3817 W. Locust St. Davenport, IA 52804 Tele: (563) 388-1098

B. ACCESS POINTS – Mental Health Agencies	
MENTAL HEALTH AGENCIES:	
Abbe Center for Community Mental Health 1039 Arthur St Iowa City, IA 52240 Tele: (319) 338-7884	Bridgeview Community Mental Health Center 638 S. Bluff Blvd. Clinton, IA 52732 Tele: (563) 243-5633
Cornerstone Wellness Center 1523 S. Bluff Blvd. Clinton, IA 52732 Tele: (563) 243-6054	Genesis Medical Center 1401 W. Central Park Ave. Davenport, IA 52804 Tele: (563) 421-1000

Annual Service and Budget Plan FY17

Eastern Iowa MHDS Region



Hillcrest Mental Health Center 117 S. Olive St. Maquoketa, IA 52060 Tele: (563) 652-4958	Mercy Medical Center 1410 N. 4 th St. Clinton, IA 52732 Tele: (563) 244-5678
Vera French Community Mental Health Center 1441 W. Central Park Ave. Davenport, IA 52804 Tele: (563) 383-1900	

Managed Care Organizations (MCOs)

The State of Iowa and the Centers for Medicare and Medicaid (CMS) have agreed to an April 1, 2016 implementation date to change from a fee for service model to a managed care system for most Iowa Medicaid members. Throughout FY17 it is the intent of the Region to work collaboratively with the MCOs in an effort to develop a partnership to assure access to services for all residents of the Region.

C. <u>MANAGED CARE ORGANIZATIONS</u> -MCOs	
Iowa Department of Human Services	
Managed Care Organization:	Member-Specific Contact Information:
Amerigroup Iowa, Inc.	Phone: 1-800-600-4441 Operating Hours: 8 AM - 8 PM, Monday to Friday Website: http://www.myamerigroup.com/IA
AmeriHealth Caritas Iowa, Inc.	Phone: 1-855-332-2440 Operating Hours: 24 hours a day /7 days a week Website: http://www.amerihealthcaritasia.com
UnitedHealthcare Plan of the River Valley, Inc.	Phone: 1-800-464-9484 Operating Hours: 7:30 AM - 6 PM, Monday to Friday Website: http://www.uhccommunityplan.com

B. Crisis Planning

Crisis Interventions, responses and resolutions are a continuum of strategies and services as referenced in IAC 441.25.18(2) c. The goal of the crisis service continuum is to engage and assist individuals at an earlier stage of crisis to avoid the need for more intensive services.

On January 14, 2016, the Regional Governing Board entered into a contract agreement with the Robert Young Center (RYC), an Illinois not-for-profit corporation to provide an organized mental health crisis system in the five Iowa counties of Cedar, Clinton, Jackson, Muscatine and Scott. Phase 1 of the contract will meet the requirements of IAC 441-24.32, Crisis Screenings and Assessments and also IAC 441-24.34, a 24 Hour Crisis Line.



The Region's Crisis System: Crisis Screenings and Assessments

The scope of services RYC will provide will be to arrange and coordinate crisis evaluation services, in accordance with the requirements of IAC 441-24.32. Crisis Screenings and Assessments will be conducted either face-to-face or via Telehealth in Emergency Departments of hospitals that are located in the Eastern Iowa MH/DS Region.

Cedar County is the only entity in the Region that does not have a local hospital and it is anticipated they will utilize 24 Hour Mobile Crisis coordinated by RYC.

- **Telehealth:** Telehealth is a collection of means or methods for enhancing health care, public health, and health education delivery and support using telecommunications technologies.
- **Mobile Crisis:** A crisis team can be called upon to intervene when someone is in danger of harming themselves.

Crisis Evaluation will be comprised of a screening, assessment, stabilization plan and a discharge plan. The crisis screening will determine the risk level, precipitating factors of the crisis, the individual and family functioning needs, the diagnosis (if known) and initiate the stabilization plan and discharge plan. The discharge plan will be used post-crisis to provide the guidance and follow-up care in order for the individual to remain in a stable condition.

The Region's Crisis System: 24 Hour Crisis Line

Pursuant to IAC 441-23.34, the RYC will contract to manage and staff the Foundation 2 and provide a 24 Hour Crisis Line to the Region. The 24 Hour Crisis Line will provide:

- Counseling.
- Crisis Service Coordination.
- Information and Referral.
- Linkage to services.
- Crisis screening.
- The Region's Crisis Line: 1 (844) 430-0375 (Toll Free).

The 24 Hour Crisis Line will be an integrated component of the Region's Crisis System and will have the capability to direct individuals with a severe psychiatric crisis to the closest emergency department or to contact local law enforcement agencies to conduct a wellness check. The Foundation 2 Call Center staff will have the ability to identify a caller's location and will contact the RYC and/or local police department in instances where there is a credible threat to self or others.

The Foundation 2 has an extensive data base of resources in the Region, and will be able to assist in directing callers to those resources for assistance. This response will be utilized for those callers experiencing a less severe psychiatric crisis. The Foundation 2 toll free crisis line will provide to RYC a daily activity report that includes the caller's city, nature of the call and the disposition. After receiving



notification, the providers will reach out to the individuals that utilized the crisis line and follow up on an individual's current status.

The Region's Foundational Services: Phase I Pillars

In Phase I, the RYC will provide four strategic services known as pillars which are: 1) Quality, 2) Utilization Review, 3) Clinical Services and 4) Care Coordination.

- The Quality pillar is to assure the crisis system will provide services that are reliable, effective, patient centered, timely, appropriate and efficient.
- The Utilization Review pillar will use a collaborative, multidisciplinary team driven model to ensure that services provided are medically necessary and provided at the most appropriate level with regard to safety and effectiveness.
- The Clinical Services pillar will provide onsite counseling and psychiatric care allowing for continuity of care after a crisis for those individuals who do not have a community psychiatric provider.
- The Care Coordination pillar will have staff work with individuals and their current providers to improve access and facilitate care. The RYC will work closely with participating community agencies and law enforcement group to improve collaboration and communication, to identify any gaps in the delivery of care and to identify issues related to access to these services.

The Region's Outcomes for a Crisis System

Outcomes for a Crisis System are also a part of Phase I contract between the Region and the RYC. According to the contract, these outcome measures will be identified and reported on a monthly basis to the Management Team. The outcome for the crisis system will fall into the following five categories:

- 1) Health outcome measures.
- 2) Preventative services.
- 3) Practice transformation.
- 4) Utilization measures.
- 5) Access and experience measures.

The Region's Current Crisis System

In addition to the RYC arrangement, there are additional services already in place in the Region. The outcomes of these services are to avoid more intensive and costly services such as emergency room visits, inpatient hospitalization and intervention by law enforcement agencies. These services include:

- Funding of preventative services such as psychotropic medications.
- Offering Community Support Programs to individuals not eligible for insurance.
- Mental Health/First Aid Training to stakeholders.
- A project to deflect individuals from inpatient hospital evaluation to an outpatient evaluation under the 229 mental health commitment processes.



- Emergency Lodging Services.
- Mental Health services provided to inmates.
- STEP-IN Crisis Intervention for youth.
- Assistance as needed in completing the Iowa Health and Wellness Plan (IHW) application.

The Region's Projected Services

In FY17, the Region plans to offer educational opportunities to community based providers and law enforcement agencies to increase their knowledge of how to assist individuals with severe and persistent mental illness. The educational opportunities will likely include Evidenced Based Practice (EBP) and Crisis Intervention Team (CIT) Training:

- **Evidenced Based Practice (EBP)** is the integration of clinical expertise, values, and the best research evidence into the decision making process for an individual's care.
- **Crisis Intervention Team (CIT) Training** is a training program developed in a number of U.S. States to help police officers react appropriately to situations involving mental illness or developmental disability.

The following chart identifies providers of basic Crisis Services, including 24 hour access to crisis response and evaluation.

<u>Provider</u>	<u>Location</u>	<u>Contact information</u>
Abbe Center for CMH	1039 Arthur St Iowa City IA 52240	(319) 338-7884
Bridgeview CMHC	638 S Bluff Blvd Clinton IA 52732	(563) 243-5633
Genesis Medical Center Davenport	1401 W Central Park Ave Davenport, IA 52804	(563) 421-1000
Genesis Medical Center Dewitt	1118 11 th St Dewitt, IA 52742	(563) 659-4200
Hillcrest Mental Health Center	117 S Olive St Maquoketa, IA 52060	(563) 652-4958
Jackson County Regional Health Center	700 W Grove St Maquoketa, IA 52060	(563) 652-2474
Mercy Medical Center	1410 N 4 th St Clinton, IA 52732	(563) 244-5555
Vera French Community Mental Health Center- VFCMHC	1441 W. Central Park Ave Davenport, IA 52804	(563) 383-1900
The Region's 24 Hour Crisis Line-Foundation 2	1540 2 nd Ave SE Cedar Rapids, IA 52403	Region 24 Crisis Line: 1 (844)-430-0375 (Toll Free)



<u>Provider</u>	<u>Location</u>	<u>Contact information</u>
UnityPoint Health Robert Young Center (CSU)	2701 17 th St Rock Island IL 61201	Access Center: (309) 779-3001 Crisis Line: (309)779-2999
UnityPoint Health Trinity Bettendorf	4480 Utica Ridge Rd Bettendorf IA 52722	(563) 742-5000
UnityPoint Health Trinity Muscatine	1518 Mulberry Ave Muscatine IA 52761	(563) 264-9100

C. Scope of Services and Budget

The annual budget and planning process is utilized to implement core service improvements. The Region collaborates with stakeholders to assess the need and to advocate for adequate funding of services and supports in the initial core and additional core service domains.

An individual applying for funding must meet financial, diagnostic and residency requirements in order to be eligible for assistance. Although the Region is the payer of last resort, the CEO/Management Team will ensure every eligible individual's funding needs are met regardless of funding sources. The Coordinators of Disability Services and Targeted Case Managers will evaluate the individual's needs to determine the type of services that may be appropriate. They will assist the individual to apply for all other available funding sources including but not limited to medical assistance programs. They will also need to identify any natural supports that may provide additional assistance.

The Region is responsible for services authorized in accordance with the Regional Management Plan for priority population groups of individuals with a diagnosis of Mental Illness and Intellectual Disability.

- The Region, in accordance with Iowa Administrative Code 441-25.21(1)q, will pay for other population groups, those with a diagnosis of a developmental disability and/or brain injury, who were receiving services paid by the counties prior to forming a region.
 - The funding for those population groups will continue to be available as long as it does not limit or reduce core services and priority population funding.
- Services funded by the Region are subject to change with the development of the annual budget each fiscal year.

The five member counties prepared individual budgets that were consolidated into a Regional budget. In developing the budget, the Management Team reviewed the historical financial information regarding expenditures for existing services and analyzed the need for the expansion of services.

Annual Service and Budget Plan FY17

Eastern Iowa MHDS Region



On March 21, 2016, the Governing Board of Directors reviewed and adopted the Regional Budget. The CEO/Management Team and the reporting fiscal agent, Scott County, are responsible for managing and monitoring the budget adopted by the Regional Governing Board.

The Annual Report will be submitted to the Iowa Department of Human Services by December 1st of each year. The Management Team and the respective CEO will review the Region's actual expenditures and services provided, stakeholder input and participation, quality assurance implementation findings, waiting list information, progress toward outcomes, and, if any, appeal types and resolutions to determine if gaps in services or barriers to services exist.

C.I Tables for Services & Proposed Budget

Summary of Budgeted Services FY 17	
Services	Budgeted
1) Initial Core Services Domains	\$ 5,034,167
2) Mandated Services	\$ 517,277
3) Additional Core Services Domains	\$ 325,000
4) Other Informational Services	\$ -
5) Other Community Living Support Services	\$ 1,737,309
6) Other Congregate Services	\$ 4,637,623
7) Administrative Services	\$ 830,946
Total	\$ 13,082,322
8) Revenue-Carry Over Fund Balance	\$ 10,383,106
7) Revenue-Budgeted	\$ 8,805,626
8) Total Funds Available for FY 17	\$ 19,188,732
Projected Accrual Fund Balance as of 6/30/2017	\$ 6,106,410

Annual Service and Budget Plan FY17

Eastern Iowa MHDS Region



FY 2017 Budget	Eastern Iowa MH/DS Region	MI (40)	ID(42)	DD(43)	BI (47)	Admin (44)	Total
Core Domains							
COA	Treatment						
43301	Assessment & evaluation	14,000	-	-	-		\$ 14,000
42305	Mental health outpatient therapy	375,100	4,000	-	-		\$ 379,100
42306	Medication prescribing & management	30,000	-	-	-		\$ 30,000
71319	Mental health inpatient therapy-MHI	413,500	3,200	-	-		\$ 416,700
73319	Mental health inpatient therapy	193,097	-	-	-		\$ 193,097
	Basic Crisis Response						
32322	Personal emergency response system	5,000	6,600	-	-		\$ 11,600
44301	Crisis evaluation	2,730,000	-	-	-		\$ 2,730,000
44305	24 hour access to crisis response	200,000	-	-	-		\$ 200,000
	Support for Community Living						
32320	Home health aide	5,000	9,000	4,000	5,000		\$ 23,000
32325	Respite	5,000	1,000	1,000	1,000		\$ 8,000
32328	Home & vehicle modifications	2,500	7,500	-	1,200		\$ 11,200
32329	Supported community living	455,025	39,757	123,875	2,500		\$ 621,157
	Support for Employment						
50362	Prevocational services	13,500	1,500	13,715	1,500		\$ 30,215
50367	Day habilitation	109,000	14,000	1,500	1,500		\$ 126,000
50364	Job development	14,000	19,000	7,230	1,500		\$ 41,730
50368	Supported employment	20,250	49,543	33,375	14,200		\$ 117,368

Annual Service and Budget Plan FY17

Eastern Iowa MHDS Region



FY 2017 Budget	Eastern Iowa MH/DS Region	MI (40)	ID(42)	DD(43)	BI (47)	Admin (44)	Total
50369	Group Supported employment-enclave	1,500	1,500	1,500	1,500		\$ 6,000
	Recovery Services						
45323	Family support	17,000	-	-	-		\$ 17,000
45366	Peer support	22,000	-	-	-		\$ 22,000
	Service Coordination						
21375	Case management	10,000	-	-	-		\$ 10,000
24376	Health homes	1,000	-	-	-		\$ 1,000
	Core Evidenced Based Treatment						
04422	Education & Training Services - provider competency	25,000	-	-	-		\$ 25,000
32396	Supported housing	-	-	-	-		\$ -
42398	Assertive community treatment (ACT)	-	-	-	-		\$ -
45373	Family psychoeducation	-	-	-	-		\$ -
	Core Domains Total	4,661,472	156,600	186,195	29,900		\$ 5,034,167
Mandated Services							
46319	Oakdale	-	-	-	-		\$ -
72319	State resource centers	-	-	-	-		\$ -
74XXX	Commitment related (except 301)	383,292	-	-	-		\$ 383,292
75XXX	Mental health advocate	133,985	-	-	-		\$ 133,985
	Mandated Services Total	517,277	-	-	-		\$ 517,277
Additional Core Domains							
	Comprehensive Facility &						

Annual Service and Budget Plan FY17

Eastern Iowa MHDS Region



FY 2017 Budget	Eastern Iowa MH/DS Region	MI (40)	ID(42)	DD(43)	BI (47)	Admin (44)	Total
	Community Based Crisis Services						
44346	24 hour crisis line	170,000	-	-	-		\$ 170,000
44366	Warm line	-	-	-	-		\$ -
44307	Mobile response	-	-	-	-		\$ -
44302	23 hour crisis observation & holding	-	-	-	-		\$ -
44312	Crisis Stabilization community-based services	-	-	-	-		\$ -
44313	Crisis Stabilization residential services	-	-	-	-		\$ -
	Sub-Acute Services						
63309	Subacute services-1-5 beds	-	-	-	-		\$ -
64309	Subacute services-6 and over beds	-	-	-	-		\$ -
	Justice system-involved services						
46305	Mental health services in jails	95,000	-	-	-		\$ 95,000
25xxx	Coordination services	-	-	-	-		\$ -
46422	Crisis prevention training	50,000	-	-	-		\$ 50,000
46425	Mental health court related costs	-	-	-	-		\$ -
74301	Civil commitment prescreening evaluation	10,000	-	-	-		\$ 10,000
46399	Justice system-involved services-other	-	-	-	-		\$ -
	Additional Core Evidenced based treatment						
42397	Psychiatric rehabilitation	-	-	-	-		\$ -

Annual Service and Budget Plan FY17

Eastern Iowa MHDS Region



FY 2017 Budget	Eastern Iowa MH/DS Region	MI (40)	ID(42)	DD(43)	BI (47)	Admin (44)	Total
	(IPR)						
42366	Peer self-help drop-in centers	-	-	-	-		\$ -
	Additional Core Domains Total	325,000	-	-	-		\$ 325,000
Other Informational Services							
03XXX	Information & referral	-	-	-	-		\$ -
04XXX	Consultation (except 422)	-	-	-	-		\$ -
05XXX	Public education	-	-	-	-		\$ -
	Other Informational Services Total	-	-	-	-		\$ -
Other Community Living Support Services							
06399	Academic services	-	-	-	-		\$ -
22XXX	Services management	338,696	68,103	6,719	-		\$ 413,518
23376	Crisis care coordination	131,400	-	-	-		\$ 131,400
23399	Crisis care coordination other	-	-	-	-		\$ -
24399	Health home other	-	-	-	-		\$ -
31XXX	Transportation	90,671	9,025	24,956	17,674		\$ 142,326
32321	Chore services	-	-	-	-		\$ -
32326	Guardian/conservator	15,049	28,775	714	-		\$ 44,538
32327	Representative payee	76,933	42,672	6,461	-		\$ 126,066
32399	Other support	-	-	-	-		\$ -
32335	CDAC	-	-	-	-		\$ -
33330	Mobile meals	-	-	-	-		\$ -
33340	Rent payments						\$ 1,000

Annual Service and Budget Plan FY17

Eastern Iowa MHDS Region



FY 2017 Budget	Eastern Iowa MH/DS Region	MI (40)	ID(42)	DD(43)	BI (47)	Admin (44)	Total
	(time limited)	1,000	-	-	-		
33345	Ongoing rent subsidy	32,000	-	-	-		\$ 32,000
33399	Other basic needs	-	-	-	-		\$ -
41305	Physiological outpatient treatment	1,000	-	-	-		\$ 1,000
41306	Prescription meds	198,497	-	-	-		\$ 198,497
41307	In-home nursing	-	-	-	-		\$ -
41308	Health supplies	-	-	-	-		\$ -
41399	Other physiological treatment	-	-	-	-		\$ -
42309	Partial hospitalization	-	-	-	-		\$ -
42310	Transitional living program	-	-	-	-		\$ -
42363	Day treatment	-	824	-	-		\$ 824
42396	Community support programs	250,200	5,000	-	-		\$ 255,200
42399	Other psychotherapeutic treatment	-	-	-	-		\$ -
43399	Other non-crisis evaluation	-	-	-	-		\$ -
44304	Emergency care	-	-	-	-		\$ -
44399	Other crisis services	-	-	-	-		\$ -
45399	Other family & peer support	-	-	-	-		\$ -
50361	Vocational skills training	-	-	-	-		\$ -
50365	Supported education	-	-	-	-		\$ -
50399	Other vocational & day services	-	-	-	-		\$ -
63XXX	RCF 1-5 beds	95,420	-	-	-		\$ 95,420
63XXX	ICF 1-5 beds	-	-	-	-		\$ -
63329	SCL 1-5 beds						\$ 295,520

Annual Service and Budget Plan FY17

Eastern Iowa MHDS Region



FY 2017 Budget	Eastern Iowa MH/DS Region	MI (40)	ID(42)	DD(43)	BI (47)	Admin (44)	Total
		115,880	23,640	115,000	41,000		
63399	Other 1-5 beds	-	-	-	-		\$ -
	Other Comm Living Support Services Total	1,346,746	178,039	153,850	58,674		\$ 1,737,309
Other Congregate Services							
50360	Work services (work activity/sheltered work)	180,480	1,261,611	93,375	31,050		\$ 1,566,516
64XXX	RCF 6 and over beds	2,835,000	18,875	217,232	-		\$ 3,071,107
64XXX	ICF 6 and over beds	-	-	-	-		\$ -
64329	SCL 6 and over beds	-	-	-	-		\$ -
64399	Other 6 and over beds	-	-	-	-		\$ -
	Other Congregate Services Total	3,015,480	1,280,486	310,607	31,050		\$ 4,637,623
Administration							
11XXX	Direct Administration					800,946	\$ 800,946
12XXX	Purchased Administration					30,000	\$ 30,000
	Administration Total					830,946	\$ 830,946
	Regional Totals	\$ 9,865,975	\$1,615,125	\$ 650,652	\$ 119,624	\$830,946	\$ 13,082,322
(45XX-XXX)County Provided Case Management							\$ -
(46XX-XXX)County Provided Services							\$ -
	Regional Grand Total						\$ 13,082,322

FY 2017 Budget	Eastern Iowa MH/DS Region Revenue		
Revenues			
	Projected Fund Balance as of 6/30/16		\$ 10,383,106
	Local/Regional Funds		\$ 8,850,626
10XX	Property Tax Levied	8,752,226	
5310	Client Fees	53,400	
	State Funds		\$ -
2250	MHDS Equalization		
2645	State Payment Program		
	Federal Funds		\$ -
2344	Social services block grant		
2345	Medicaid		
	Total Revenues		\$ 8,850,626

Total Funds Available for FY 17	\$ 19,188,732
FY17 Projected Regional Expenditures	\$ 13,082,322
Projected Accrual Fund Balance as of 6/30/17	\$ 6,106,410

Annual Service and Budget Plan FY17

Eastern Iowa MHDS Region



County	2014 Est. Pop.	47.28 Per Capita Levy	Base Year Expenditure Levy	FY17Max Levy	FY17 Actual Levy	FY 17 Actual Levy Per Capita
Cedar	18,411	870,472	968,646	870,472	870,472	47.28
Clinton	48,051	2,271,851	2,883,428	2,271,851	1,758,123	36.59
Jackson	19,482	921,109	787,145	787,145	787,145	40.40
Muscatine	42,903	2,028,454	2,055,392	2,028,454	2,028,454	47.28
Scott	171,387	8,103,177	3,308,032	3,308,032	3,308,032	19.30
Eastern Iowa Region	300,234				8,752,226	29.15

*Scott County, fiscal agent, recommended the FY 17 actual levy per capita should not be an average of the rates but of the total levy dollars/population. This properly weights the levy per capita over the population of the Region

D. Financial Forecasting Measures

Historical service utilization is the starting point for all financial projections. Throughout the year, the CEO/Management Team and the Regional Advisory Committee will identify unmet needs and areas for service development, which will be incorporated into subsequent strategic plans and budgets. Plan priorities will be identified throughout FY17 and projected to be implemented and reflected in the FY18 budget with input from the Regional Advisory Committee and the Governing Board.

E. Provider Reimbursement Provisions

The Region may contract with MH/DS providers whose base of operation is in the Region or they may use a rate agreement. The Region may also honor contracts/rate agreements with other regions and may also develop contracts/rate agreements with providers not based in the region. A contract/rate agreement may not be required for a one-time or “as needed” service.

The Region will use a “fee for service” reimbursement methodology for all of its services with the exception of Crisis Services. In this instance, the Region will provide funding through a capacity grant (block grant) mechanism to ensure the program is available and operational 24 hours a day/7 days a week. As referenced under Crisis Planning, Section B, the Region has entered into a contract with the RYC to develop, implement and manage Phase I of its Crisis Services. It is agreed that the amount of \$800,000 will be paid to the RYC



every 3 months provided the total funding for Phase I, in the first contractual year, will not exceed \$3,184,087. The Region and the RYC have acknowledged a capacity grant funding may transition to a blended funding source in future years for sustainability purposes.

The Region's service contracts/rate agreements require providers meet all applicable licensure, accreditation or certification standards. Successful attainment of positive outcomes, individual and family satisfaction, and cost effectiveness measures are important factors in continued network participation.

The network participation within the Region continues to move forward in collaboration with Iowa State Association of Counties (ISAC) and Iowa Association of Community Providers (IACP) to identify standardized outcomes, including ways to develop financial incentives for obtaining high performance individual outcomes and cost effectiveness of services. The Region will offer opportunities for training, mentoring and support to providers who desire to increase their capabilities and success rate. The Community Services Network (CSN) will be the standardized program used for data collection.

The Region intends to use non-traditional providers when appropriate.

E.I Provider Table

<u>Provider Name</u>	<u>Address</u>	<u>City</u>	<u>State</u>	<u>Zip code</u>	<u>Services Provided</u>
A Plus Home Health Care	890 43rd Ave.	Moline	IL	61265	Home Health Aide
Abbe Center for CMH	1039 Arthur St.	Iowa City	IA	52240	Outpatient Therapy Medication Management Integrated Health Home Crisis Stabilization
ARC of Southeast Iowa	2620 Muscatine Ave.	Iowa City	IA	52240	Residential Supported Employment
Bear Creek Therapy	229 S. Main St., Suite 1	Maquoketa	IA	52060	Outpatient Therapy
Bridgeview CMHC	638 S. Bluff Blvd.	Clinton	IA	52732	Outpatient Therapy Medication-Management Community Support- Program Integrated Health Home Crisis Stabilization
Candlelight Services LLC	3901 Marquette St.	Davenport	IA	52806	Transportation
Cedar County Case Management	400 Cedar St.	Tipton	IA	52772	Targeted Case Management
Cedar County Community Services	400 Cedar St.	Tipton	IA	52772	Service Coordination Outreach
Crossroads/Cedar Employment Opportunities	401 W. 9th St.	Tipton	IA	52772	Vocational

Annual Service and Budget Plan FY17

Eastern Iowa MHDS Region



<u>Provider Name</u>	<u>Address</u>	<u>City</u>	<u>State</u>	<u>Zip code</u>	<u>Services Provided</u>
Clinton County Case Management	PO Box 2957	Clinton	IA	52732	Targeted Case Management
Clinton County Community Supports	PO Box 2957	Clinton	IA	52732	Service Coordination Guardianship Outreach
Clinton Municipal Transit MTA	1320 S. 2nd St.	Clinton	IA	52732	Transportation
Community Health Care	500 W. River Dr.	Davenport	IA	52801	Health Home Medication
Compassion Counseling Inc.	2435 Kimberly Rd., Suite 145	Bettendorf	IA	52722	Outpatient Therapy
Compassion Counseling Inc.	3500 Oakview Dr. Ste. C	Muscatine	IA	52761	Outpatient Therapy
Consumer Designed Services	124 E. 2nd St.	Muscatine	IA	52761	Residential
Cornerstone Wellness	1523 S. Bluff Blvd.	Clinton	IA	52732	Outpatient Therapy Medication Management
Counseling for Healing Center	22834 Hwy. 64	Maquoketa	IA	52060	Outpatient Therapy
Crossroads Inc.	1424 Houser St.	Muscatine	IA	52761	Vocational Residential
DAC, Inc. (Administrative Offices)	108 E Industrial Street	Dewitt	IA	52742	Vocational Residential Representative Payee
Delaware/Dubuque/Jackson Regional Transit Authority	7600 Commerce St.	Dubuque	IA	52002	Transportation
DHS Targeted Case Management	3817 W. Locust St.	Davenport	IA	52804	Case Management
Families, Inc.	233 S. 2 nd St.	West Branch	IA	52358	Outpatient Therapy
Family Counseling and Psychology Center	2485 Tech Drive	Bettendorf	IA	52722	Outpatient Therapy
Family Foundations of Iowa	2435 Kimberly Road Suite 155	Bettendorf	IA	52722	Outpatient Therapy
Family Resources	2800 Eastern Ave.	Davenport	IA	52803	Outpatient Therapy Integrated Health Services (IHH)
Family Resources	119 Sycamore St.	Muscatine	IA	52761	Outpatient Therapy Medication Management Integrated Health Services (IHH)
First Med Pharmacy	1227 E. Rusholme St.	Davenport	IA	52803	Medications
Genesis Medical Center Davenport	1401 W. Central Park Ave.	Davenport	IA	52804	Emergency Department Inpatient Unit for Adults & Juveniles Crisis Stabilization

Annual Service and Budget Plan FY17

Eastern Iowa MHDS Region



<u>Provider Name</u>	<u>Address</u>	<u>City</u>	<u>State</u>	<u>Zip code</u>	<u>Services Provided</u>
					Referral
Genesis Medical Center Dewitt	1118 11 th St	Dewitt	IA	52742	Emergency Department
Genesis Psychology Associates	4455 E. 56 th St.	Davenport	IA	52807	Outpatient Therapy Medication Management
Globetrotters Transportation/Virgie White	1430 W. 8th St.	Davenport	IA	52802	Transportation
Goodwill of Northeast Iowa	2121 Holiday Dr.	Dubuque	IA	52002	Vocational
Goodwill of the Heartland	1410 S. 1st Ave.	Iowa City	IA	52240	Vocational
Handicapped Development Center	3402 Hickory Grove Rd.	Davenport	IA	52806	Residential Vocational Respite
Hillcrest Mental Health Center	117 S. Olive St.	Maquoketa	IA	52060	Outpatient Therapy Medication Management Integrated Health Home Crisis Stabilization
HyVee Drugstore	510 E. 6 th St.	Muscatine	IA	52761	Medication
HyVee Grocery	2600 2 nd Ave.	Muscatine	IA	52761	Medication Assistance
Jackson County Case Management	311 W. Platt St.	Maquoketa	IA	52060	Targeted Case Management
Jackson County Mental Health Dept.	311 W. Platt St.	Maquoketa	IA	52060	Service Coordination Outreach
Jackson County Regional Health Center	700 W. Grove St.	Maquoketa	IA	52060	Emergency Room Crisis Stabilization Referral
Liberty Counseling	1912 Middle Rd., Suite 300B	Bettendorf	IA	52722	Outpatient Therapy
Lincoln Prairie Behavioral Health Center	5230 S 6 th Street Rd	Springfield	IL	62703	Inpatient Unit-Juveniles
Lutheran Services in Iowa	315 Iowa Ave. Ste. C	Muscatine	IA	52761	Residential Outpatient Therapy Community Support
Lutheran Services in Iowa	315 5 th Ave. South	Clinton	IA	52732	Crisis Stabilization
Mercy Medical Center-Clinton	1410 N. 4 th St.	Clinton	IA	52732	Inpatient Unit for Adults Crisis Stabilization Emergency Department Referral
Midwest Building Services Inc.	2720 Ripley St.	Davenport	IA	52803	Home and Vehicle Modification

Annual Service and Budget Plan FY17

Eastern Iowa MHDS Region



<u>Provider Name</u>	<u>Address</u>	<u>City</u>	<u>State</u>	<u>Zip code</u>	<u>Services Provided</u>
Muscatine Community Services	315 Iowa Ave.	Muscatine	IA	52761	Service Coordination Case Management Guardian/Conservator Outreach Representative Payee
Muscatine City Transit	1459 Washington St.	Muscatine	IA	52761	Transportation
New Dawn Counseling	2821 Highway 22	Muscatine	IA	52761	Outpatient Therapy
New Choices Inc.	2501 18 th St., Suite 201	Bettendorf	IA	52722	Residential Home Health
New Choices Inc.	2213 Grand Ave.	Muscatine	IA	52761	Residential Home Health
New Choices Inc.	2320 N. 2 nd St.	Clinton	IA	52732	Residential Home Health
Optimae Life Services	3500 Harmony Ct.	Muscatine	IA	52761	Outpatient Therapy Representative Payee Residential Home Health
Pathways Living Center Inc.	P.O. Box 1896	Clinton	IA	52732	Outpatient Therapy Residential
Philips Lifeline (PERS)	3421 W. 9 th St.	Waterloo	IA	50702	Medical Alert System Caregiver Resources, Falls Safety Resources
REM Iowa Community Services	4711 N. Brady St.	Davenport	IA	52806	Residential
REM Iowa Community Services	616 1 st Ave. N.	Mt. Vernon	IA	52314	Residential
River Bend Transit	7440 Vine Street Court	Davenport	IA	52806	Transportation
Scott County Community Services	600 W. 4 th St.	Davenport	IA	52801	Service Coordination Outreach Guardian/Conservator Representative Payee
Skyline Center INC	2600 N. 4th St.	Clinton	IA	52732	Residential Vocational Home Health
Systems Unlimited	114 W. 5 th St.	Tipton	IA	52772	Residential
TLC In-Home Services	1140 10 th Ave N	Clinton	IA	52732	Transportation Services
Travel Inn Clinton	302 6 th Ave S	Clinton	IA	52732	Emergency Lodging Program

Annual Service and Budget Plan FY17

Eastern Iowa MHDS Region



<u>Provider Name</u>	<u>Address</u>	<u>City</u>	<u>State</u>	<u>Zip code</u>	<u>Services Provided</u>
Foundation 2 Mobile Crisis	1540 2 nd Ave SE	Cedar Rapids	IA	52403	Region 24 Crisis Line: 1 (844)-430-0375 (Toll Free)
UnityPoint Health Robert Young Center	2701 17 th St.	Rock Island	IL	61201	Outpatient Therapy Medication Management Community Support - Program Integrated Health Services (IHH) Crisis Stabilization Unit (CSU) Inpatient Unit for Adults and Juveniles
UnityPoint Health Trinity Bettendorf	4480 Utica Ridge Rd	Bettendorf	IA	52722	Tele-Health: Crisis Evaluation
UnityPoint Health Trinity Muscatine	1518 Mulberry Ave.	Muscatine	IA	52761	Emergency Department Referral Outpatient Therapy Medication Management Home Health Tele-Health: Referral from CSU
Vera French Community Mental Health Center	1441 W. Central Park Ave.	Davenport	IA	52804	Outpatient Therapy Medication Management Outreach Residential Community Support Program Integrated Health Services (IHH) Crisis Stabilization
Victory Center/YWCA	480 S 3 rd St	Clinton	IA	52732	Rental Assistance
Wagner Pharmacy	1726 N 2 nd St PO Box 247	Clinton	IA	52732	Medication Assistance
Wester Drug Store	315 E. 2 nd St.	Muscatine	IA	52761	Medication Assistance

F. Sliding Fee Schedules

**Fiscal Year 2017 SLIDING FEE SCHEDULE
MONTHLY FEDERAL POVERTY LEVEL GROSS INCOME GUIDELINES**

MONTHLY Income Thresholds by Sliding Fee Discount Pay Class and Percent of Poverty

Poverty Level*	100%	150%	175%		200%		225%		250%		300%		>300%
Family Size		≤ Below	15% Copay		30% Copay		45% Copay		60% Copay		75% Copay		ineligible
1	\$990	\$1,485	\$1,486	\$1,733	\$1,734	\$1,980	\$1,981	\$2,228	\$2,229	\$2,475	\$2,476	\$2,970	\$2,971
2	\$1,335	\$2,003	\$2,004	\$2,336	\$2,337	\$2,670	\$2,671	\$3,004	\$3,005	\$3,338	\$3,339	\$4,005	\$4,006
3	\$1,680	\$2,520	\$2,521	\$2,940	\$2,941	\$3,360	\$3,361	\$3,780	\$3,781	\$4,200	\$4,201	\$5,040	\$5,041
4	\$2,025	\$3,038	\$3,039	\$3,544	\$3,545	\$4,050	\$4,051	\$4,556	\$4,557	\$5,063	\$5,064	\$6,075	\$6,076
5	\$2,370	\$3,555	\$3,556	\$4,148	\$4,149	\$4,740	\$4,741	\$5,333	\$5,334	\$5,925	\$5,926	\$7,110	\$7,111
6	\$2,715	\$4,073	\$4,074	\$4,751	\$4,752	\$5,430	\$5,431	\$6,109	\$6,110	\$6,788	\$6,789	\$8,145	\$8,146
7	\$3,061	\$4,592	\$4,593	\$5,357	\$5,358	\$6,122	\$6,123	\$6,887	\$6,888	\$7,653	\$7,654	\$9,183	\$9,184
8	\$3,408	\$5,112	\$5,113	\$5,964	\$5,965	\$6,816	\$6,817	\$7,668	\$7,669	\$8,520	\$8,521	\$10,224	\$10,225
Each Additional person, add	\$347	\$521	\$607		\$694		\$781		\$868		\$1,041		

8Based on: CMCS/CAHPG/DEEO 2016 Poverty Guidelines. Discount Percentages are changed on an annual basis effective July 1st to be included with the Annual Plan.
([HTTP//ASPE.HHS.GOV/POVERTY](http://ASPE.HHS.GOV/POVERTY))

**Fiscal Year 2017 SLIDING FEE
SCHEDULE ANNUAL FEDERAL POVERTY LEVEL GROSS INCOME GUIDELINES**

ANNUAL Income Thresholds by Sliding Fee Discount Pay Class and Percent of Poverty

Poverty Level*	100%	150%	175%		200%		225%		250%		300%		>300%
Family Size		≤ Below	15% Copay		30% Copay		45% Copay		60% Copay		75% Copay		ineligible
1	\$11,880	\$17,820	\$17,821	\$20,790	\$20,791	\$23,760	\$23,761	\$26,730	\$26,731	\$29,700	\$29,701	\$35,640	\$35,641
2	\$16,020	\$24,030	\$24,031	\$28,035	\$28,036	\$32,040	\$32,041	\$36,045	\$36,046	\$40,050	\$40,051	\$48,060	\$48,061
3	\$20,160	\$30,240	\$30,241	\$35,280	\$35,281	\$40,320	\$40,321	\$45,360	\$45,361	\$50,400	\$50,401	\$60,480	\$60,481
4	\$24,300	\$36,450	\$36,451	\$42,525	\$42,526	\$48,600	\$48,601	\$54,675	\$54,676	\$60,750	\$60,751	\$72,900	\$72,901
5	\$28,440	\$42,660	\$42,661	\$49,770	\$49,771	\$56,880	\$56,881	\$63,990	\$63,991	\$71,100	\$71,101	\$85,320	\$85,321
6	\$32,580	\$48,870	\$48,871	\$57,015	\$57,016	\$65,160	\$65,161	\$73,305	\$73,306	\$81,450	\$81,451	\$97,740	\$97,741
7	\$36,730	\$55,095	\$55,096	\$64,278	\$64,279	\$73,460	\$73,461	\$82,643	\$82,644	\$91,825	\$91,826	\$110,190	\$110,191
8	\$40,890	\$61,335	\$61,336	\$71,558	\$71,559	\$81,780	\$81,781	\$92,003	\$92,004	\$102,225	\$102,226	\$122,670	\$122,671
Each Additional person, add	\$4,160	\$6,240	\$7,280		\$8,320		\$9,360		\$10,400		\$12,480		

*Based on: CMCS/CAHPG/DEEO 2016 Poverty Guidelines. Discount Percentages are changed on an annual basis effective July 1st to be included with the Annual Plan.
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