Eastern Iowa MH/DS Region Governing Board of Directors Meeting Scott County Administrative Center, Board Room July 17, 2017

The MH/DS Governing Board of Directors meeting was called to order at 3:02pm by Vice Chair Hamerlinck. Earnhardt, Hamerlinck, Mather and Willey were present. Chair Smith arrived at 3:23PM. Hahn and Hilgendorf were absent. Management Team present: Becky Eskildsen, Lynn Bopes, Lori Elam, Kathie Anderson-Noel and Julie Tischuk. Fiscal Agent: David Farmer. Guests: Denise Beenk, Greg Burnett, Barbara Robinson-Lagarde, Christine Gradert, Waylyn McCulloh, Laurie Ryan, Richard Whitaker, Mary Petersen, Lisa Bohland

Moved by Earnhardt, seconded by Willey to approve the agenda as presented. Ayes-Earnhardt, Hamerlinck, Mather, Willey. Absent - Smith

Moved by Mather, seconded by Willey for approval of the minutes of the 6-19-17 Governing Board Meeting. Ayes- Earnhardt, Hamerlinck, Mather, Willey. Absent- Smith

David Farmer reviewed the Budget Performance Report and Balance Sheet through June 2017. Expenditures for the past month were \$5,439.73 for the ICAP insurance renewal, public notices and \$88,000.00 for professional services through Robert Young Center for Crisis Services. The current balance is \$9,880,142.96. Discussion was held. Moved by Earnhardt, seconded by Mather to approve of the financial reports. Ayes- Earnhardt, Hamerlinck, Mather, Willey. Absent- Smith

Lori Elam presented the FY 18 Provider Contracts regarding rates for services. Lori asked that the following provider's rate contract be approved for FY 18. They are: Handicapped Development Center, Vera French, and Crossroads (CEO). Moved by Willey, seconded by Mather to approve and sign the FY18 contracts/rates as submitted. Ayes – Earnhardt, Hamerlinck, Mather, Willey. Absent- Smith

Lori Elam discussed SF504 requirements that the Region needs to follow with the Governing Board. Lori let the board know that in addition to the levy amounts changing with the bill, there is also a Community Plan that needs to be developed and submitted to DHS by 10/16/17. Lori let the Governing Board know that a stakeholder meeting needs to take place in the next few weeks and the management team will be putting together a list of stakeholders to invite to start developing strategies for the plan. Lori let everyone know that DHS has established outcomes that need to be addressed in the Community Plan and the CEOS are putting together a template to use across the state. DHS has also identified that this plan is to assist people with complex needs. Lori shared that the Region is well ahead of collecting the data for the outcomes through our Crisis Services and we will be meeting with the Steering Committee to tweak the data that we will need to be collecting on a regular basis. David Farmer shared that he is on the lowa Finance Committee of County Auditors and he is working with that group on how to best implement the financial model for Regions to be in compliance with the 20% FB requirement of this bill. David shared that he will be able to advocate on how to best do that in our Region over the next three years. Discussion was held.

Lori Elam let the Governing Board know that the Advisory Committees at the county levels are meeting to nominate their members to the Regional Advisory Committee. She reminded everyone that a provider and a member from each county will serve on the Regional Advisory Committee. The names will then be brought to the Governing Board to appoint the members to the Regional Advisory Committee. In October 2017, the Regional Advisory Committee will nominate a provider and a member to serve as ex-officio on the Governing Board and will need to be appointed to these positions at the Governing Board Meeting in October. Discussion was held.

Mary Petersen presented Crisis Services updates to the Governing Board. Mary let the board know that the legislation has passed and the Governor of Illinois has signed the bill to begin a 2 year pilot project starting January 1, 2018 to allow people from the Region to cross into Rock Island to use the hospital beds there for psychiatric committals of adults. Robert Young Center will be working to educate the 7th Judicial District, Hospital EDs, and law enforcement on this new pilot project in the coming months. Mary reviewed the financial statement for the month of June and outlined each line item of expenditures for the board. Christine Gradert reviewed the Metrics for the Crisis Services and highlighted a few areas. She pointed out that Year 1 is complete and contracts are signed and people are being hired for the care coordinator positions. Year 2 is moving ahead and ACQ proposals have been submitted, Co-Occurring Staff are being hired, CIT training is taking place in the Region, Scott County has started their Advisory Group meetings to discuss complex cases and Clinton County will be starting next month. Christine has been working with Vortex on updating the Region's marketing of the crisis hot line with plans to get advertising and handouts going soon. Mary shared with the board that there are two issues at Genesis Hospital that they have been dealing with regarding telehealth not being used in the ED on a regular basis and a delay in response to bed requests that they are receiving. Mary has asked that a plan of correction be implemented to show what they are doing right by presenting data to the Region that the telehealth services are being used regularly and that the bed requests are being addressed in a short time frame without long delays. The consensus of the Governing Board members is for Mary Petersen and the CEO of the Region to come up with a document that would serve as a corrective action plan and monitor the progress of correcting these issues in a very short time frame. The board asked that they be kept updated regarding these issues.

Julie Tischuk updated the Governing Board regarding HIPAA. Julie reported that the Management TEAM has met with CAROSH Compliance Solutions for two sessions to work on developing HIPAA policies and procedures for the Region. Julie stated that the IT Security Policies need to be completed and a work session scheduled for next month to comment on the draft policies. Julie let the Governing Board know that she would send out an email in the next few weeks to schedule the work session. Discussion was held.

Becky Eskildsen gave an update to the Governing Board regarding the website development. Becky handed out the dashboard information of the website use to the board and told them to let her know if they have any questions once they have a chance to look it over. Becky shared that everything is

complete with the website and they will be making sure that it is updated on a regular basis. Discussion was held.

Lori Elam reviewed the CEO report with the Governing Board. Lori let the board know that she has hit the ground running since becoming the CEO. She started her new duties July 1, 2017 and has scheduled meetings with the Board of Supervisors in each county of the Region to introduce herself and let them know what the Region is working on. Lori would like to meet on a regular basis with each board to keep them updated of Region activities. Discussion was held.

Lori Elam presented the Memorandum of Understanding (MOU) Between Scott County and Eastern lowa Mental Health region outlining the CEO duties and expenses. In the MOU, it states that the CEO is a shared employee of the Region/County and for employment purposes the CEO shall be considered an employee of the County of Record (Scott County). The Region will pay 90% of the CEO duties and expenses and the County of Record will pay 10%. Discussion was held. Moved by Willey, seconded by Mather to authorize the Chair to sign and approve the MOU. Ayes- Earnhardt, Hamerlinck, Mather, Smith, Willey

Other Items:

Waylyn McCulloh, District Director, from 7th Judicial shared that he has an interest in coming to the meeting more to learn more about the services that the Region is working on. He shared that he has an interest in the Mental Health Court and how that collaboration between the community and Judicial District can be significant in helping people. He also sees an interest in moving the court to everyone in the Region being able to access it and how to work toward doing this in the future. He mentioned that looking at jail diversion programs and coordinating with the Region ACQs to reduce the amount of people cycling into the criminal system would be exiting. He stated that there are 1800 people under their supervision currently and a program that would help divert people away from being in a system that isn't helpful would be great.

Laurie Ryan from Genesis Behavioral Unit spoke to the group about the issues that Robert Young Center is seeing with the Crisis Services. She said that she is the Manager of Behavioral Health at Genesis and wants to continue to improve the services that they can provide to people in the Region. She said that they would like to discuss the Regions concerns and work on doing a better job for the patients.

Rich Whitaker from Vera French let everyone know that Pine Meadows is open and people are moving into the new home. He said that they are very excited about the new home. Rich also wanted to let the Governing Board know that he opposes Strategic Behavioral Health coming to the Davenport area and gave reasons for his opposition. Discussion was held.

Public Comment: None

The Governing Board of Directors meeting adjourned at 4:48PM.

ack Willey, Secretary