

Eastern Iowa MH/DS Region  
Governing Board of Directors Meeting  
Scott County Administrative Center, Room 605  
May 20, 2019

The MH/DS Governing Board of Directors meeting was called to order at 3:06PM by Chair Willey. Beck, Irwin, Mather, Willey, Avis and Hilgendorf were present. Smith arrived at 3:07PM. Management Team present: Lori Elam, Becky Eskildsen, Lynn Bopes, Julie Tischuk and Jennifer Watkins. Fiscal Agent: David Farmer was absent. Guests: Angela Gallagher, Chris Cournoyer, Todd Noack, Angela Ganzer-Bovitz, Jill Westhoff, Denise Beenk, Beth Stoffers, Waylyn McCulloh, Matt Enright, Norlin Mommsen, Lisa Bohland, Richard K. Whitaker.

Chair Willey asked that a change be made to the agenda. Due to needing to present earlier, Robert Young Center asked to be moved to item #5 on the agenda and Carosh Compliance Solutions be moved to the #6 agenda item. Moved by Beck, seconded by Irwin to approve the changes to the agenda. Ayes- Beck, Irwin, Mather, Willey. Absent- Smith

Moved by Mather, seconded by Beck for approval of minutes from the 4/15/19 Governing Board of Directors Meeting and 4/26/19 Emergency Governing Board Meeting. Ayes- Beck, Irwin, Mather, Willey. Absent – Smith

CEO Lori Elam presented the Statement of Revenues, Expenditures and Changes in Fund Balances sheet ending 4/30/19 and Preliminary Fund Balance Estimate ending June 30, 2020 to the Governing Board. Lori reviewed the current statement and let the board know that the Region has collected \$4,462,564.00 in revenue mostly through the Scott County levy and miscellaneous fees collected so far and has had \$10,152,938.00 in expenditures. The current fund balance is \$6,385,873.00. Lori reviewed information regarding allocation based on contribution vs. allocation based on population and pointed out that David Farmer, fiscal agent, recommends continuing to calculate the Region finances by net contribution. Lori reviewed the Preliminary Fund Balance Estimate June 30, 2020 document to show what the finances of the Region will look like based on the budgeting this year. Lori let the board know that the estimated fund balance as of June 30, 2019 will be \$4,017,477.00. Lori shared that the estimated fund balance as of June 30, 2020 will be at \$1,184,159.00. Lori shared that these numbers do not include the expenditures of the Children's Services, the Access Center and Intensive Residential Service Home expenses which are mandated and very expensive. Lori and the board discussed the need to draft a Plan of Reduction and have it ready by November 2019 to give to Legislators letting them know the situation that the Region faces with funding the crisis services. Discussion was held. Moved by Beck, seconded by Smith to approve and place on file the financial reports. Ayes- Beck, Irwin, Mather, Smith, Willey.

Jill Westhoff, Robert Young Center, presented the crisis Services income statement through April, 2019 to the Governing Board. Jill reviewed each line item and discussed what costs go into those areas. Jill let the board know that she will be requesting a drawdown of funds from the Region for June 2019. Mary Petersen, Robert Young Center, presented the Crisis System metrics for the month of February 2019 to the board. Mary announced that after receiving feedback from the Governing Board members they have made the following personnel changes: Mary will be the Director, Paul Phares will be in

charge of collecting and analyzing the metrics and Jennifer Tamayo will be the Crisis Services Manager. Mary announced that she has formed a partnership with Cedar County and St. Luke's Hospital in Cedar Rapids, Ia. to assist with discharge planning for the those people living in Cedar County. Mary said that there will be a handoff to the Community Care Coordinator to reconnect people to services in the county, help set up a bridge appointments and help arrange appointments with their psychiatrist and other mental health service providers. Mary hopes that she can work on implementing this same partnership with the hospitals in Dubuque, Ia. and at The University of Iowa Hospitals and Clinics. Other areas of discussion: Bridge appointments are not filling in Clinton Co. and those slots are now starting to be accessed by the other locations if their slots are full and there is a need, they are seeing an increase in the physician to physician communication and more telehealth services are being used, the rate of community reconnection and 30 day representation are continuing to remain steady and are edging up on best practice numbers in the nation, meetings with law enforcement and providers in each county will be scheduled and discussions will take place about services available in the Region, all of the positions in the Region are filled and Scott County is looking to add a second ACQ. Discussion was held.

Roger Shindell, Carosh Compliance Solutions, presented a HIPAA update to the Governing Board. Areas covered: County Member Assessment, On Demand Training-New Cloud-Based Report, Risk Management Process, Audit and Management Program being done on a quarterly basis, Attestation Materials, POOF Training and Upcoming Renewal of the HIPAA Compliance Services agreement. Roger met with Scott County and Lori Elam to conduct a review of their HIPAA program and feels they have a sound program in place and Muscatine Co. will be meeting with Carosh Compliance Solutions to start implementing a HIPAA program soon. Julie Tischuk will bring the renewal agreement before the Governing Board at the June 17, 2019 meeting for discussion/action. Roger did let the board know that the cost of the services did not change from last year. Discussion was held.

CEO Lori Elam presented to the board FY20 Service Agreements regarding rates for services. Discussion was held. Moved by Smith, seconded by Beck to approve and sign the FY20 contract/rate as submitted. Ayes-Beck, Irwin, Mather, Smith, Willey. Those contracts approved were: Handicapped Development Center, Transitions, NFP and Genesis Health System.

CEO Lori Elam presented Grant Funding Outcomes Quarterly Reports to the board. Discussion was held. Those reports discussed were: Bridgeview Community Mental Health Center-psychological testing materials, Bridgeview Community Mental Health Center-medication management, Handicapped Development Center, Vera French CMHC ACT expansion, Seventh Judicial District Dept. of Correctional Services Mental Health Court, NAMI Greater Mississippi Valley Family to Family Education Programs, Skyline, Inc.-Cotton Patch Store Addition, Skyline, Inc.- Supported Employment Greenhouse Expansion, and Life Connections- Rhonda's House.

CEO Lori Elam presented the CEO Report to the board. Areas highlighted from her report: she worked with the management team on developing a Strategic Plan-Action Plan, she met with Board of Supervisors from Muscatine, Cedar and Clinton County providing them with an update on impacts of legislation passed, attended a Children's Provider Panel meeting and hopes to do this in each county, met with Skyline staff to discuss FY20 rates, attended a meeting regarding the role of care coordinators, and met with Gary Weinstein, Transitions Mental Health Services CEO. Discussion was held.

Other Items: Chair Willey has been invited to speak on behalf of the Region and is not able to do so. He was hoping that Ken Beck would be able to speak on behalf of the Region since he will be already attending as a Scott Co. Board of Supervisor. Discussion was held.

Public Comment: Richard Whitaker updated the Governing Board on the following: the Same Day Access program saw a 30% increase of people accessing services than compared to last year at this time, Peer Support is working hard to meet people in crisis and are utilizing their new Peer Drop In Center location for this, and Vera French is working hard to improve follow-up and continuity of care by doing more and getting out to see people face to face and spend time with them to truly know what their needs are and how to help them.

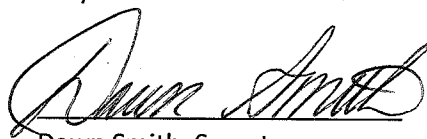
Angela Ganzer-Bovitz from Genesis/RYC shared with the board that they are in the process of transitioning behavioral health services. They have looked at the nursing staff and psychiatrists and have made adjustments. They would like to expand services and partner with the Community and ED Care Coordinators to assist with utilizing bridge appointments, telehealth services and grow more services that assist people in crisis.

Angela Gallagher, NAMI, thanked the Governing Board for the One Time Grant money given to their Family to Family Education program. She reported they have been able to offer 5 classes with the funding and 40 people have graduated.

Waylyn McCulloh from Seventh Judicial District announced that the Scott County Mental Health Court will have its first graduation ceremony from the program and three people will be graduating. Waylyn invited the board to attend and shared the ceremony date and time with them.

Meeting Adjourned: 5:14PM

Next Meeting- June 17, 2019 at 3PM in Room 605, Scott County Administrative Center



Dawn Smith, Secretary  
Eastern Iowa MH/DS Region