

Eastern Iowa MH/DS Region
Governing Board of Directors Meeting
Scott County Administrative Center, Room 605
August 19, 2019

The MH/DS Governing Board of Directors meeting was called to order at 3:04PM by Chair Willey. Beck, Irwin, Smith, Willey, and Hilgendorf were present. Mather arrived at 3:18PM. Management Team present: Lori Elam, Becky Eskildsen, Lynn Bopes, Julie Tischuk, Jennifer Watkins and Felicia Toppert. Fiscal Agent: David Farmer. Guests: Todd Noack, John Juhl, Ed Murphy, Beth Stoffers, Jill Westhoff, Paul Phares, Waylyn McCulloh, Richard K. Whitaker, Angela Ganzer-Bovitz

Moved by Beck, seconded by Irwin to approve the agenda as presented. Ayes-Beck, Irwin, Smith, Willey. Mather was absent.

Moved by Irwin, seconded by Beck for approval of minutes from the 7/15/19 Governing Board of Directors Meeting. Ayes- Beck, Irwin, Smith, Willey. Absent- Mather

David Farmer, Fiscal Agent, presented the Statement of Revenues, Expenditures and Changes in Fund Balances sheet ending 7/31/19 to the Governing Board. David let the board know that the 2018 financial information has been forwarded to Baker Tilley for review. He expects it will take about a week to go through the information and he will have the published results at the September meeting. David reviewed the current statement and let the board know that the Region has collected \$4,687,980.00 in revenue through the Scott County levy and miscellaneous fees collected and has had \$12,861,353.00 in expenditures. David reminded the board that part of the total expenditures is \$1.3 Million for one time funding and \$2.5 Million for the crisis services. The current fund balance is \$4,114,861.00. Discussion was held. Moved by Beck, seconded by Smith to approve and place on file the financial reports. Ayes-Beck, Irwin, Smith, Willey. Absent- Mather

CEO Lori Elam recommended that Melissa Petersen and Holly Parmer be reappointed to the Region's Advisory Committee for two year terms. Lori reviewed with the board the terms that have expired and the current openings. Lori shared that both representatives from the committee have agreed to serve for the next two years. Moved by Irwin, seconded by Beck to approve Melissa Petersen and Holly Parmer to the Region Advisory Committee for two year terms starting 7/1/19. Ayes- Beck, Irwin, Smith, Willey. Absent- Mather

CEO Lori Elam recommended that Richard K. Whitaker be appointed to serve as an Ex-Officio member on the Governing Board. Lori let the board know that the Region Advisory Committee nominated Richard to fill this vacancy. The term length is from 1/1/19 to 6/30/20. Lori shared that Lynn Hilgendorf is currently serving as an Ex-Officio representing an individual and Richard would serve as Ex-Officio representing providers. Discussion was held. Moved by Smith, seconded by Irwin to approve the Eastern Iowa Regional Advisory Committee's Recommendation of Richard Whitaker to serve as an Ex-Officio Member on the Governing Board. Ayes-Beck, Irwin, Smith, Willey. Absent- Mather

Jill Westhoff, Robert Young Center, presented the crisis Services income statement through July 31, 2019 to the Governing Board. Jill reviewed each line item and discussed what costs go into those areas. Jill shared that the Peer Support Drop In line item has a large sum listed. This is two invoices that came in after the books had closed from last year and were paid out in this budget. Jill is asking that bills for startup and other costs be turned in to her in a timely manner to avoid extra cost in the FY 20 budget. The board asked to see more detail in the line items to know what is being spent in each area. They also asked to have the crisis line and the mobile response separated out to know the costs of the expansion to all five counties for mobile services. The board agreed that it might be helpful to have notes listed below the income statement to point out the line items. Paul Phares, Robert Young Center, reviewed the Monthly Scorecard for June 2019. Areas he highlighted: Mobile Crisis is live in Scott Co. starting 6/19/19 and was already used 16 times, 30 day re-presentation at 8% and is a great number, Bridge appointments for the booking rate is at 78% and the show rate it 70% and continues to improve in usage. Paul reviewed the Program Return on Investment sheet and let the board know that this is a draft and continues to be revised to better explain the data of what estimated savings to the Region are by having the crisis services in place. The board thought that the return on investment page would be very helpful to give to the legislators once it is finalized. Discussion was held.

CEO Lori Elam presented the FY20 Service Agreements regarding rates for services to the board. Discussion was held. Moved by Mather, seconded by Irwin to approve and authorize the Chair to sign the FY20 Hillcrest Family Services-Maquoketa Office contract/rate as submitted. Ayes- Beck, Irwin, Mather, Smith, Willey. Moved by Irwin, seconded by Beck to approve and authorize the Chair to sign the FY20 Crossroads, Inc. contract/rate as submitted. Ayes-Beck, Irwin, Mather, Smith, Willey.

CEO Lori Elam gave a quarterly update on the Grant Funding Outcomes with the board. Those providers reviewed were: Scott County Mental Health Court, Bridgeview CMHC -psychological testing materials and medication management, Handicapped Development Center -Supported Employment, Humility Homes and Services-Housing Specialists, Imagine the Possibilities -Supported Employment, Life Connections Peer Recovery Services- Rhonda's House, NAMI Family to Family Education Program, Skyline, Inc. Supported Employment- greenhouse expansion and cotton patch store, and Vera French ACT expansion. Lori let the board know that Crossroads, Inc. has not spent all of their money and has not submitted a report due to no changes during the past quarter. Lori suggested to the board that Felicia Toppert, Julie Tischuk and she meet with Crossroads, Inc. to discuss an action plan to determine when they will have their supported employment program in place and will have met their outcomes set in the MOU Agreement. Lori suggested that the MOU Agreement with Crossroads possibly be amended to reflect the new time frames of the action plan and it will be presented at the September meeting for further discussion.

CEO Lori Elam presented the CEO Report to the board. Areas highlighted: She and the management team finished reviewing/revising the Regional Management Plan, She and the management team participated in ACT EBP training and testing with Paul Phares, She attended several City County meetings (Scott County cities/towns) and will be moving to the cities in the other four counties once she completes the list in Scott Co., She developed 2 documents showing the history of MH funding and legislative impacts and the second one showing the impacts on the Eastern Iowa Region, She reminded the board about the work session next month and has been working on information to bring to that, she

spoke at the Rotary Meeting in Davenport today about the Region and she has started the process of adding in the new Children's MH language in the 28-E agreement. Discussion was held.

Other Items:

Dawn Smith asked Chair Willey when CEO Elam's yearly evaluation will be. Chair Willey asked for that item be put on the September Meeting agenda.

CEO Lori Elam introduced a new member of the Region Management TEAM, Felicia Toppert. Lori let everyone know that Felicia is a Coordinator of Disability Services in Muscatine Co.

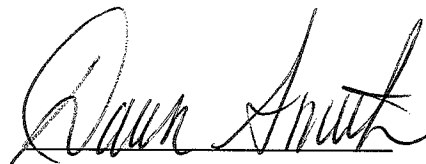
Public Comment:

Todd Noack, Life Connections Peer Recovery Services, let the board know that he is trying to work on getting Medicaid approval and has met with Joni Ernst to discuss at the federal level the need for peer support services and reimbursement. He shared that he has been collecting data from those that are using his peer support respite house and is able to show the savings due to keeping individuals out of the hospital or jail setting.

Angela Ganzer-Bovich from Genesis Health System shared that they have been collaborating with Robert Young Center and are transitioning services and increasing staff to better serve the people they are seeing. They have hired several new staff and they are excited to continue working with the Region.

Richard Whitaker from Vera French shared that the Crisis Stabilization Residential Home has opened and in the first 3 weeks they have served 5 people. The Peer Support Drop In Center saw 40 new people in the month of July. The Multi Systemic Therapy program has served 15 kids and they are kids that are stealing, not going to school, etc. but are now getting jobs, joining pro-social activities and the families are supporting the kids as well.

Meeting Adjourned: 4:33PM

A handwritten signature in black ink that reads "Dawn Smith". The signature is written in a cursive, flowing style.

Dawn Smith, Secretary
Eastern Iowa MH/DS Region