Eastern Iowa MH/DS Region Emergency Governing Board of Directors Board Meeting Electronically-WebEx March 25, 2020

The Eastern Iowa MH/DS Governing Board of Directors Emergency meeting was called to order at 12:02PM by Chair Beck. Beck, Irwin, Smith, Sorensen, Willey, Hilgendorf were present. Management TEAM: Lori Elam, Lynn Bopes, Becky Eskildsen, Felicia Toppert and Julie Tischuk. Fiscal Agent: David Farmer. Guests: Henry Marquard, Mary A. Petersen, Todd Noack, Jill Westhoff, Beth Stoffer, Ed Askew, Ashley Velez, Cheryl Plank, Richard Whitaker, Jen Tamayo, Paul Phares, Jim Hayes, Denise Beenk, Drew Markle, Christy Roby Williams, Emily Martin, Barbara Robinson-Lagarde, Angela Ganzer-Bovitz, Jacie L. Wherry

Moved by Sorensen, seconded by Irwin to approve the agenda as presented. Ayes-Beck, Irwin, Sorensen, Willey. Due to technical difficulties vote wasn't heard- Smith

CEO Lori Elam shared that the COVID-19 virus has had an impact on the Region's crisis services. Lori explained that crisis services have had to adjust to follow the guidelines being set forth and also keep staff and individuals safe. Lori let the board know that Robert Young Center has updated the management team on the status of providers continuing to operate and at what level they are providing the services. Lori posed the questions to the board on whether or not the Region continues paying for services that are not meeting the contract agreement language and are there legal issues to consider if they choose not to pay for services. Lori asked Mary A. Petersen, Robert Young Center, to give a provider update on if they are operating and what changes they have made to the service. Mary let the board know that she has spoken with each provider and determined that face to face contact has been stopped and other means of communication such as telephonic and video conferencing are being utilized to provide services. Mary referred to a handout given to the board and reviewed the list of the providers and shared how each is adjusting services to meet the COVID-19 guidelines. After discussion with the board and with management team input, Mary recommended the Governing Board continue to pay for the crisis services and ask that the providers deliver services to the best of their ability while following the recommended guidelines. Moved by Willey, seconded by Irwin to continue paying for services as is in the crisis system contract and continue monitoring the delivery and usage of services. Ayes-Beck, Irwin, Smith, Willey. Due to technical difficulties vote wasn't heard-Sorensen

Other: None

Public Comment: Ed Askew asked who will let the providers know when they are able to return to providing crisis services at the contracted level.

Richard Whitaker from Vera French shared that Peer Drop-in Services and Community Mental Health Center are open and following recommended guidelines. Staff are being trained to use telehealth services to reduce face to face appointments and the catcher and JRJ position are very busy assisting people.

Moved by Smith, seconded by Willey to adjourn the Emergency Governing Board of Directors Meeting.

No vote was taken. Meeting Adjourned: 12:59PM

Dawn Smith, Secretary
Eastern Iowa MH/DS Region