

Eastern Iowa MH/DS Region
Governing Board of Directors Board Meeting
Scott County Administrative Center
Room 605 or by phone/computer through Zoom
November 15, 2021
3:00-5:00pm

The MH/DS Governing Board of Directors meeting was called to order at 3:02pm by Chair Beck. Beck, Irwin, Smith, Sorensen, Willey, Nauman, McGovern and Roome were present. Cobb arrived late. Management Team present: Elam, Eskildsen, Toppert, Gradert, Bopes and Tischuk. Fiscal Agent: David Farmer. Guests present: Angela Gallagher, Lisa DuFour, Angela Ganzer-Bovitz, Todd Noack, Joe York, Beth Stoffer, John Rushton, WayLynn McCulloh, Megan Tabor, Mary A Petersen, Wade Stierwalt, Cheri Sexton, Amy Groth, Denise Beenk, Jen Craft, Kelly Herd, Todd Lange, Jill Westhoff, Scott Dalke, Rich Whitaker, Charla Hollowell and other call in guests not identified.

Lori Elam, CEO, asked that the agenda be amended to remove the 9/20/21 minutes to be approved. Those were approved at the last meeting. She also asked that the October meeting minutes be tabled until the December Governing Board of Directors Meeting. Moved by Sorensen, seconded by Smith to accept the amended agenda as presented. Ayes-Beck, Irwin, Smith, Sorensen, Willey, Roome. Absent-Cobb

David Farmer, Fiscal Agent, presented the Statement of Revenues, Expenditures and changes in Fund Balance sheet and monthly fund flow sheet ending October 31, 2021. David reviewed the documents with the board and shared that the Region has collected \$5,732,551.00 in revenue and has \$2,155,056.00 in expenditures. The current total fund balance is \$8,739,646.00. David noted that expenditures are lower than this time before the pandemic. David pointed out that the fund balance is at 86% and needs to be at or below 40%. David reminded the board that there will be opportunities for one time spending and that will help to reduce the fund balance. David let the board know that the Region has received the 2nd quarter funding from the State of Iowa. David shared that he and the management team will be meeting with the auditors and financial staff from the counties tomorrow, November 16, 2021, to discuss how the money will be moved from individual counties to the fiscal agent. The State is requiring that all money at the county level be to the Region no later than June 20, 2022. David and the auditors will need to discuss how the cash and accrual will be worked out at the county level for those expenditures that come after the new fiscal year begins. David will continue to update the board regarding pooling of money. Moved by Willey, seconded by Irwin to approve the Regional Financial Reports as presented. Ayes-Beck, Irwin, Smith, Sorensen, Willey, Roome. Absent-Cobb

Lori Elam, CEO, gave a SF 619 update to the Governing Board. Lori let the board know that ISAC is drafting language for a 28E agreement or a contract that will be between the Region Fiscal Agent and the Individual Counties. Lori shared that the agreement will discuss how to reimburse salary and benefits. The thought is that the counties will send an invoice to the Region Fiscal Agent and money will be sent back to the counties each quarter. Each Region will use the same template format and language so they are uniform across the State. Lori will bring the draft agreement to the board when it is finished. Discussion was held.

Lori Elam, CEO, presented the SolutionPoint+ Consulting Training Services Agreement to the Governing Board. Lori reminded the board that Joe and Jesse, the "Crisis Cops", are able to spend three days consulting with the Region regarding training options for law enforcement, fire, medics and other crisis responders to participate in. Lori said that they will be coming April 20, 2022 through April 22, 2022 to meet with and plan for what training would best meet the needs in the Region. Lori shared that the Scott County Attorney has reviewed the agreement. The consulting fee is \$15,000.00 which included travel, lodging, and meals. SolutionPoint+ will conduct site meetings with the law enforcement, fire, medic and other providers in the Region to assess their needs and determine the best courses to offer their personnel. The question was raised if a breakout of costs could be given when it comes time for the training fees. Lori stated she would resend the cost breakdown of their packages they offer to the board. Discussion was held. Moved by Smith, seconded by Willey to approve the Chair to sign the Training Services Agreement with SolutionPoint+. Ayes-Beck, Irwin, Smith, Sorensen, Willey, Roome. Absent- Cobb

Todd Lange and Todd Noack presented a Peer Support Recovery Services update to the Governing Board. Todd Lange gave a power point presentation regarding peer support in the Region. He shared a definition of what Peer Support is and let the board know that the Peer Support Committee meets the 1st Thursday of each month at 9:00AM. The meetings are via zoom currently and they are open to anyone that is interested. Todd let the board know that Lori Elam and other Management TEAM members attend the committee meetings. Todd highlighted that the Region is the only one currently offering WRAP training to those interested. They provide an advanced level of WRAP and are able to train the trainer. The Region has opportunities to expand peer support services and continues to be the only region with a Peer Run Respite Home. Currently there are 25 Peer Support Specialists working in the Region. Todd Noack added that he is able to provide ethics training which is now required as part of the Peer Support Specialist Training in the Region. Todd shared that the workforce is an issue and he feels that Peer Support Specialists can help people find job solutions in these situations. He also noted that reimbursement for the services they provide continues to be an issue that he talks about on a regular basis with State officials. Todd has pointed out to legislators and State officials that Peer Support is an EBP and Core service so it would make sense that the service should be reimbursed through Medicaid. Todd Noack shared that he is applying for the State RFP for Peer Support Recovery Services and also for a grant through the DD Council for potential funding opportunities. He urged everyone to contact their legislator and help them to make Peer Support Services a legislative priority. Discussion was held.

Lori Elam, CEO, let the Governing Board that last Thursday, November 11, 2021, Mary Petersen, RYC, sent the Tenth Amendment Agreement by email to Lori. Lori shared that she never received the email. When Mary asked Lori about the agreement Lori asked that she forward the email sent again. Lori let the board know that she did not put this on the agenda and it was not sent out in time to the Board for review prior to this meeting. Lori was wondering if they board would be willing to meet for 15 minutes yet this week to sign the agreement. Lori shared that she doesn't want to wait until the next meeting due to needing the services to be up and running by the first of January. RYC is not able to start implementing those services until an amended service agreement is signed. The board agreed that they will meet on November 19, 2021 to discuss and sign the agreement. Jill Westhoff, RYC, presented the Eastern Iowa MH/DS Region Income Statement to the Governing Board for the month of October. Jill noted that salaries and benefits is lower than the budgeted monthly amount due to vacancies in these

positions. She reviewed each line item with the board and noted that she trued up invoices from the prior month to reflect the actual costs. Those providers that she did this for were: Foundations 2 and Vera French. Jill also reviewed with the board the increase in expenditures in the "Other" line item. Jill let the board know that a majority of the expense was training costs and marketing the Region. Discussion was held. Jen Craft, RYC, presented the metrics to the board. Jen noted Eagle View Behavioral Health data has been added and it is up to date for the fiscal year (July 2021 to current). Jen highlighted a few areas of the metrics for the board. She shared that the ACQ Reconnections saw 88% total reconnections to the community services and reduced the amount of commitments for the month. Jen feels that this is a trend that will continue with the work they are doing. October saw an increase in mobile crisis outreach. 100% of the children calls were resolved and 94% of the adult calls were resolved without having someone go to the hospital. Mobile Crisis also saw an increase in calls in Jackson County due to referrals for the service from law enforcement. Jen reviewed with the board that the tracking sheet for services page will be updated month to month for their review and she reviewed with the board her activities for the month. Discussion was held.


Christine Gradert, Children Coordinator, gave an update to the Governing Board regarding children's services in the Region. Christine shared that she continues to meet with providers in the Region and has been focusing on the Crisis Stabilization Residential and Community Based services. She and Lori Elam, CEO, have been meeting with providers for the 0-12 yrs. age group to discuss intensive services that can be utilized for children and families in crisis. Christine has continued her work with Frank Grijalva on identifying what the training needs are for those providers and what the staff support training needs are. They are starting to provide training opportunities and continue to set up training schedules with the providers. Christine also wanted to let everyone know that the Children's Care Coordinators RFP is on the Region website and is due next Tuesday, November 23, 2021. Discussion was held.

Lori Elam, CEO, presented the CEO Report to the Governing Board. Lori also shared that 4 RFPs for Peer Services Expansion were received. She reported to the board that the management team will start to review them tomorrow and will be bringing them to the next Governing Board Meeting. Discussion was held.

Other Items: Chair Beck discussed meeting in person with all of the board of supervisors. He shared that the COVID numbers are higher now than this summer's numbers in Scott County and thought it might be best to wait another month to see if the numbers drop before going to an in person meeting. Julie Tischuk shared with the board that Carosh Compliance Solutions will be releasing the next HIPAA training on Wednesday, November 18, 2021 and to watch for the email link to access the site. The next Governing Board of Directors Meeting will be December 20 2021 at 3:00PM.

Public Comment: None

Chair Beck adjourned the meeting at 4:24PM.


Dawn Smith, Secretary, Eastern Iowa MH/DS Region